

3644
J/

PATENT
Customer No. 22,852
Attorney Docket No. 05793.3034-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
William J. Tumulty et al.) Group Art Unit: 3644
Application No.: 09/820,982) Examiner: Susan C. ALIMENTI
Filed: March 30, 2001)
For: SYSTEM AND METHOD FOR)
PRIORITYZING CUSTOMER)
INQUIRIES)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

TRANSMITTAL LETTER

Enclosed is a reply to the Office Action of September 9, 2003.

The claims are calculated below:

	Claims Remaining After Amendment		Highest Number Previously Paid	Present Extra	Rate	Additional Fee
Total	55	-	42	13	x \$ 18	\$ 234.00
Indep.	5	-	4	1	x \$ 86	86.00
<input type="checkbox"/> First Presentation of Multiple Dep. Claim(s)					+\$290	0.0
					Subtotal	\$ 320.00
					Reduction by ½ if small entity	- 0.0
					TOTAL	\$ 320.00

A fee of \$320.00 to cover the cost of the additional claims added by this reply is enclosed.

Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

Dated: December 8, 2003

By: Ranjeet Singh
Ranjeet K. Singh
Reg. No. 47,093

FINNEGAN
HENDERSON
FARABOW
GARRETT &
DUNNER LLP

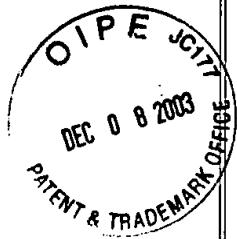
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12/10/2003-6SITHIN-00000098-09820982

01-FC-1201
02-FC-1202-

86.00-OP
234.00-OP

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GROUP 3600



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Sir:

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GROUP 3600

AMENDMENT

In reply to the Office Action mailed September 9, 2003, please amend the
above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.

12/10/2003 SSITHIBI 0000098 09820982

01 FC:1201	86.00	OP
02 FC:1202	234.00	OP

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